

4 October 2021

OVERVIEW AND SCRUTINY COMMITTEE 2

Overview and scrutiny of:
Economy; Business and Tourism; Planning
Corporate Resources; Sport, Recreation and Culture

A meeting of the **Overview and Scrutiny Committee 2** will be held on **Tuesday, 12th October, 2021** at **10.00 am** in the **Council Chamber, Forde House Offices, Newton Abbot, TQ12 4XX**

PHIL SHEARS
Managing Director

Membership:

Councillors Bullivant (Chair), Swain (Vice-Chair), Austen, D Cox, Daws, Goodman-Bradbury, Gribble, Hayes, G Hook, Morgan, Nuttall, L Petherick and Tume

Please Note: The public can view the live streaming of the meeting at [Teignbridge District Council Webcasting](#) (public-i.tv) with the exception where there are confidential or exempt items, which may need to be considered in the absence of the press and public.

A G E N D A

1. **Apologies for absence**
2. **Minutes** (Pages 3 - 12)
Minutes of the meeting held on 13 July 2021 and the Minutes of the extraordinary meeting of the Joint OS1 and 2 Committees held on 26 August 2021
3. **Declaration of Interest**
4. **Public Questions (if any)**
5. **Councillor Questions (if any)**
6. **Work Programme** (Pages 13 - 18)
To review the committee's work programme

7. **Executive Forward Plan**

To note forthcoming issues anticipated to be considered by the Executive over the next 12 months. The Executive Forward Plan can be found [here](#).

8. **Open Spaces Delivery Management Task and Finish Group** (Pages 19 - 20)
Terms of Reference

9. **Newton Abbot Cultural Quarter Task & Finish Group**

Councillor Bullivant to report

10. **Planning Enforcement Task and Finish Group**

Councillor Swain to report

11. **Executive Member Biannual Presentation - Planning**
Councillor Taylor

12. **Council Strategy Performance Monitoring Q1** (Pages 21 - 30)

If you would like this information in another format, please telephone 01626 361101 or e-mail info@teignbridge.gov.uk

OVERVIEW AND SCRUTINY COMMITTEE 2

TUESDAY, 13 JULY 2021

Present:

Councillors Austen, Bullivant, D Cox, Goodman-Bradbury, Gribble, Hayes, G Hook, Nuttall and Tume

Members Attendance:

Councillors Jeffries, Keeling and Purser

Apologies:

Councillors Daws, Morgan, L Petherick and Swain

Officers in Attendance:

Martin Flitcroft, Chief Finance Officer & Head of Corporate Services

Jack Williams, Performance Data Analyst

Christopher Morgan, Trainee Democratic Services Officer

Trish Corns, Democratic Services Officer

58. ELECTION OF CHAIR 2021/22

It was proposed by Councillor G Hook and seconded by Councillor Tume that Councillor Bullivant be elected Chair for the current municipal year.

RESOLVED

Councillor Bullivant is elected Chair for the 2021/22 Municipal Year.

59. ELECTION OF VICE CHAIR 2021/22

It was proposed by Councillor G Hook and seconded by Councillor Hayes that Councillor Swain be elected Vice Chair for the current municipal year.

RESOLVED

Councillor Swain is elected Vice Chair for the 2021/22 Municipal Year.

60. MINUTES

The Minutes of the meeting held on 9 March 2021 were confirmed as a correct record and signed by the Chair with the amendment of the Trainee Democratic Services Officer being added to the list of officers being in attendance.

61. DECLARATION OF INTEREST

None.

62. PUBLIC QUESTIONS

None.

63. COUNCILLOR QUESTIONS

The following questions were asked under Council Procedure Rules by Councillor Bullivant of the Executive Member for Jobs and Economy.

a. What are key employment sectors within Teignbridge and what are their core skills requirements?

Answer

It depends on how you define 'key', for example is it by the number of people employed in that sector, the value of that sector to the local economy (measured by Gross Value Added) or how that sector is perceived in relation to the character of an area?

Core skill requirements will be different depending on the business, but we're aware of the national need to enhance digital skills alongside improving digital infrastructure.

b. What are the roles of different bodies with this focus?

Answer

Could Cllr Bullivant kindly expand on his question so that an answer can be given?

c. How does Teignbridge gather key information from employment sectors?

Answer

Teignbridge doesn't gather information, we rely on national and county data which can be viewed on [Nomis](#), which is part of the Office of National Statistics website or Devon County's '[Devonomics](#)' site.

d. How are skills development and training currently provided by companies or external providers?

Answer

That is a question for each business, we don't have that answer.

e. Where are training facilities located and how are they meeting employers needs and are they in the 'right' locations?

Answer

There are schools and colleges in the main towns in Teignbridge, Torbay, Exeter and Plymouth, as well as the Universities of Plymouth and Exeter. There are also private training providers, but we do not keep a record of them or their location.

f. Are there any key skills areas or locations where available training is not meeting employers needs?

Answer

We can't answer that question

g. Can TDC identify any training gaps and propose solutions?

Answer

Responsibility for training and education is with Devon County Council. The County work closely with the Heart of the South West Local Enterprise Partnership on skills training opportunities, and more can be found on their website, where they have a 'Skills Launchpad' <https://skillslaunchpad.org.uk/>. The businesses themselves also work directly with education providers to identify training needs.

In response to a supplementary question relating to questions above that the council did not have information to answer, the Executive Member for Economy and Jobs advised that the Council worked in partnership with South Devon College and would be in contact with them regarding these issues for any available research information.

64. EXECUTIVE FORWARD PLAN

The Executive Forward Plan detailing issues anticipated to be considered by the Executive over the next 12 months was noted, with the request that it also identifies the relevant Scrutiny Committee for issues.

65. WORK PROGRAMME

The Committee's Work Programme as circulated with the agenda was noted, with the request that anticipated dates be identified for issues listed under *Items to be scheduled*.

66. EXECUTIVE MEMBER BIENNIAL UPDATE COUNCILLOR KEELING - CORPORATE RESOURCES

The Executive Member for Corporate Resources updated the Committee on progress of services within this portfolio which provide support to the main frontline services and key corporate roles and included:

- A favourable variance on the revenue budget of £87,000 up to the end of May 2021 mainly due to some New Burdens funding which was unexpected of £228,000, some positive income variations on land charges, and positive returns for car parking.
- The closedown of the 20/21 accounts is nearing completion and will be available by the end of July. A very favourable position is anticipated with income levels higher than anticipated, government funding claimed and covid grants supporting resources.

- All services have responded successfully and efficiently to the demands of covid and changes as we emerge from restrictions, such as formal Council meetings now meeting in person, in accordance with legislation.
- Key challenges include the Business rates reform, fair funding review, the covid income losses and future trends, the budget gap, BEST2020 process (now Better 2022), business continuity & resilience, and supporting increased activity.
- Key projects and objectives include the Investment Strategy and continuing to review in light of Government concerns; business plan/service plan reviews and implementation which will be linked to recovery plan, and the pursuit of local procurement.

The Executive Member was asked to progress the Council lobbying the Government in expediting legislation to enable formal meetings to be held remotely, on the grounds of sustainability and rising covid cases.

The full presentation by the Executive Member for Corporate Resources can be found [here](#).

67. EXECUTIVE MEMBER BIENNIAL UPDATE COUNCILLOR JEFFERIES - JOBS AND ECONOMY

The Executive Member for Jobs and Economy updated the Committee on progress of services within this portfolio which included:

- Facts about the Teignbridge economy.
- Support for local businesses during Covid by: e.g. deploying £73 million of business funding; facilitating Kickstart apprenticeships, including within the Council; regular feedback, workshops and surveys with businesses and local leaders; working with local communities on priorities for the Welcome Back Fund; the Future High Street Fund scheme; review of employment site delivery; and developing and adopting our Jobs Plan
- Details of the Teignbridge Jobs Plan to increase job opportunities.
- Other organisations which provide economic development support.
- How the Council gathers key economic information.
- How Councillors can help.

The Executive Member was asked for additional information on how the Council could be more entrepreneurial and the potential for a workshop for Members.

The full presentation can be viewed [here](#).

68. COUNCIL STRATEGY PERFORMANCE MONITORING Q4

The Performance and Data Analyst referred to the agenda report covering the period 1 January to 31 March 2021, which updated performance of the Council's Strategy 2020-2030 T10 priorities. Details of the programmes, projects and performance indicators with a concern or caution status together with an

Overview and Scrutiny Committee 2 (13.7.2021)

explanation of the performance and improvement plan was detailed in the appendix of the agenda report.

Members asked that additional information from the Executive Members be made available in the Members' Newsletter in regards to the following:

- What work was being undertaken to attract shoppers to Newton Abbot Market, and to investigate a spokesperson from the Market to make a presentation at a future meeting on current issues being faced by market traders (Jobs and Economy)
- The uptake of online leisure classes (Sport, Recreation and Culture).
- Whether the Capital Programme projects should have an expected delivery date.

RESOLVED

The agenda report and the actions being taken to rectify performance issues detailed in the Appendix of the report be noted.

CLLR P BULLIVANT
Chairman

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JOINT OVERVIEW AND SCRUTINY COMMITTEE 1 AND 2

THURSDAY, 26 AUGUST 2021

JOINT MEETING

Present:

Councillors Bullivant (Chair), H Cox (Chair), Swain (Vice Chair)
D Cox, Foden, Hocking, Parker, Parker-Khan, Rollason, Thorne,
Austen, G Hook, Nuttall and Tume

Members in attendance:

Councillors Purser and MacGregor

Members in attendance virtually

Councillors Gribble, Hayes, Jenks, Morgan, L Petherick,
Dewhurst, J Hook, Keeling

Apologies:

Councillors Clarence, Mullone, Nutley, Orme, Daws and
Goodman-Bradbury

Officers in Attendance:

Neil Blaney, Head of Place & Commercial Services
Tony Mansour, Housing Needs & Covid Recovery Officer
Christopher Morgan, Trainee Democratic Services Officer
Trish Corns, Democratic Services Officer

1. DECLARATIONS OF INTEREST

None.

2. COVID RECOVERY PLAN

Members referred to the agenda report in the Council's approach to recovery from the impacts of the Covid-19 Pandemic, through the delivery of seven projects over the next twelve months which would assist businesses, communities and the Council to recover from the impacts of the Covid-19 Pandemic.

Councillor Purser, the Executive representative for Covid recovery expressed condolences for all those who had lost loved ones due to the pandemic. He

thanked all staff involved in the work over the past 18 months on Covid recovery for the community, particularly the Covid Recovery Officer, and the Head of Place and Commercial Service, and Councillors of the Task and Finish Group to their time and commitment. He asked members to endorse the approach to recovery from the Covid-19 Pandemic as outlined in the agenda report.

The overview and scrutiny Task and Finish Group was set up in June 2020 to assist the Council to establish what impact Covid-19 specifically had on its rural, coastal and urban communities. The agenda report set out the work of the Task and Finish Group and engagement with the community.

The approach, and each project had been developed on the basis of extensive consultation and assessment of the impacts of the Covid-19 Pandemic.

The Covid Recovery Officer presented the agenda report and he and the Head of Place and Commercial Services referred to each of the seven projects.

As and when budget would be required for the completion of each project, or internal staffing resources would need to be committed, a business case would be made and approval sought in line with corporate and constitutional requirements.

The approach would supplement our existing Council Strategy which is considered to be fit for purpose and which therefore would not require amendment.

The seven projects were at varying stages of completion and each one related directly to one of the Council's five key theme areas. The projects have been devised as a result of the work undertaken by the Recovery Project Team in collaboration with the Senior Leadership Team, and with input from, and the support of Members.

Consideration was given to each project plan and it was unanimously

RECOMMENDED

The Executive be advised of the Joint committee's recommendations as follows:

1. The Joint Committee supports the approach to recovery from the impacts of the Covid-19 Pandemic as outline in the agenda report and all Projects Plans at appendices 14 to 20, for approval by the Executive subject to the following additions:
 - Appendix 14 - *Training and support for business project* – project summary to make it clear that existing businesses are also eligible to receive this support.
 - Appendix 15 - *Transport Hubs* – project summary to be clear that e-bikes need to be looked at in all towns, not just 'main' so rural towns can be covered; and *Project Objectives* to include 'accessibility for all.'

- Appendix 16 *Recycling campaign to reduce waste* – the *outcomes* section included the investigation of community repair workshops.
- Appendix 17 -*Supplier section of TDC website* – clarification on whether the requirements on the supplier, for example in terms of insurance, basic public liability levels are the same for schemes under £10k and those over £10k due to concern that onerous requirements would discourage the businesses we're seeking to engage with.
- Appendix 20 - *Community – Combined data demand analysis pilot scheme* – the last paragraph of the project summary specify parish and town councils

2. The delivery of the Project Plans are included in the Executive Forward Plan.

RESOLVED

Overview and Scrutiny Committees 1 and 2 monitor the Project plans under each of their responsibilities.

Note

The seven Project Plans as appended in the agenda report are within the Overview and Scrutiny committees' responsibilities as follows:

Appendix 14 *Training and support for business project* – OS2

Appendix 15 *Transport Hub* – OS2

Appendix 16 *Recycling campaign to reduce waste* –OS1

Appendix 17 *Supplier section of TDC website* –OS2

Appendix 18 *Vital Viable Council* - OS2

Appendix 19 *Community – Improving engagement with the voluntary and community sector* – OS1

Appendix 20 *Community – Combined data demand analysis pilot scheme* – OS1

CLLRS P BULLIVANT and H COX
Chairs

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OVERVIEW & SCRUTINY COMMITTEE (2) WORK PROGRAMME 2021 – 2022**Economy, Business and Tourism; Planning; Corporate Resources; Sport, Recreation and Culture****Portfolio Holders****Corporate Resources (Cllr Keeling)****Planning (Cllr Taylor)****Jobs & Economy (Cllr Jeffries)****Sport, Recreation & Culture (Cllr MacGregor)**

The Overview and Scrutiny Committee Work Programme details the planning activity to be undertaken over the coming months.

The dates are indicative of when the Committee will review the items. It is a flexible programme however and it is possible that items may need to be rescheduled and new items added with new issues and priorities.

Standing item

South and East Devon Habitat Regulations Executive Committee

12 October 2021	Report	Lead Officer / Next Steps
Executive Member Presentation	Presentations	Councillor Taylor (Planning)
Newton Abbot Cultural Quarter Task & Finish Group	Report	Members of the Group Head of Place & Commercial Services
Council Strategy Performance Monitoring Q1	Report	Project Manager, BID EM Cllr A Connett Executive Members
Open Spaces Delivery and Management Task and Finish Group	Report	Executive Member Cllr Taylor (Planning)/ Business Manager Development Management
Proposed Planning Enforcement Task & Finish Group		Cllr Swain

14 December 2021	Report	Lead Officer / Next Steps
Executive Member Presentation	Presentations	Councillor MacGregor (Sport, Recreation and Culture)
Council Strategy Performance Monitoring Q2	Report	Project Manager, BID EM Cllr A Connett Executive Member
Planning Enforcement Task & Finish Group	Report	Cllr Swain / Business Manager Development Management

10 January 2022	Report	Lead Officer / Next Steps
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Executive Member Presentation	Presentations	Councillor Jefferies (Jobs & Economy)
Initial Financial plan Proposals 2022/23 to 2024/25	Report	Chief Finance Officer

1 February 2022	Report	Lead Officer / Next Steps
Executive Member Presentation	Presentations	Councillor Keeling (Corporate Resources)
Council Strategy Performance Monitoring Q3	Report	Project Manager, BID EM Cllr A Connett Executive Member
Final Financial plan Proposals 2022/23 to 2024/25	Report	Chief Finance Officer

Task & Finish Groups

Group		Lead Officer
COVID 19 Community Impact		Head of Community Services and Improvement
Newton Abbot Cultural Quarter		Head of Place & Commercial Services
Employment sites		Head of Place & Commercial Services
Car Parks		Head of Place & Commercial Services
BAME	Joint with OS(1)	Head of Community Services and Improvement

Items to be scheduled

Leisure in the Digital Age	Presentation	Leisure Manager
Update on Council Tax Reduction Scheme	Report	Revenue Benefits & Fraud Manager
Affordable Housing Supplementary Planning Document and Starter Homes	Report	Principal Planner, Spatial Planning
Leisure Centre refurbishment	Report	Head of Operations Leisure Manager

Past Meetings

22 September 2020	Report
Portfolio Holder Presentation	Cllr Taylor

Notice of Motion from Council 28 July 2020 Black Lives Matter	
Rising Sea Levels (members of O & S (1) invited and can ask questions	Report /presentation
Council Strategy performance Monitoring Q1	Report

10 November 2020 10am	Report
Executive Member Presentation	Cllr McGregor
COVID-19 Review Group	Update
Cultural Quarter RG	Update
Employment Sites RG	Update

11 December 2020 10am	Report
Executive Member Presentation	Cllr Jefferies
GESP (OS1 Members to be invited to attend for this item)	Report
Council Strategy performance Monitoring Q2	Report

12 January 2021 2.30pm	Report	Lead Officer / Next Steps
Executive Member Presentation	Presentation	Councillor Keeling Corporate Resources
Budget	Report	Chief Finance Officer EM Cllr Keeling
Covid-19 Community Impact Review Group	Update	Review Group Members Covid Recovery Project Officer
BAME Review Group	Report	Review Group Members Head of Community Services and Improvement
Employment Sites RG	Update	Cllr Bullivant & Review Group Members Head of Place & Commercial Services

9 February 2021 2.30pm	Report	Lead Officer / Next Steps
Budget	Report	Chief Finance Officer EM Cllr Keeling
Council Strategy Performance Monitoring Q3	Report	Project Manager, BID EM Cllr A Connett Executive Members
Connecting Devon and Somerset Scheme.	Report/ Presentation	Head of Place & Commercial Services /Matt Barrow DCC

9 March 2021 10am	Report	Lead Officer / Next Steps
Executive Member Presentation	Presentation	Councillor MacGregor (Sport, Recreation and Culture)
Executive Member Presentation	Presentation	Councillor Taylor – Planning
Employment Sites Task & Finish Group	Report	Members of the Group Head of Place & Commercial Services

11 May 2021 10am (cancelled)	Report	Lead Officer / Next Steps
13 July 2021	Report	Lead Officer / Next Steps
Executive Member Presentation	Presentations	Councillor Keeling (Corporate Resources)
Council Strategy Performance Monitoring Q4	Report	Project Manager, BID EM Cllr A Connett Executive Members
Executive Member Presentation	Presentations	Cllr Jeffries (Jobs & Economy)

**PROPOSAL FORM FOR ITEMS FOR
FOR CONSIDERATION BY
OVERVIEW & SCRUTINY**

Submitted by:

Item for Consideration:

Expected outcome i.e. new policy, new action, new partnership, review and/or scrutinise the performance of other public bodies or of the Council in relation to its policy objectives, performance targets and/or particular service areas:

Priority for matter to be considered:

High (up to 3 months) Medium (3-6 months) Low (over 9 months).

Basis on which priority has been set

The suggested item should be included in future programme(s) because: (please tick as appropriate)

- (a) It is a district level function over which the district has some control
- (b) It is a recently introduced policy, service area of activity which would be timely to review .
- (c) It is a policy which has been running for some time and is due for review
- (d) It is a major proposal for change
- (e) It is an issue raised via complaints received
- (f) It is an area of public concern
- (g) It is an area of poor performance
- (h) It would be of benefit to residents of the district

(i) Which of the Council's objectives does the issue address?

(j) Is there a deadline for the Council to make a decision? (If so, when and why?)

Members are requested to provide information on the following:-

(k) What do you wish to achieve from the review?

(l) Are the desired outcomes likely to be achievable?

(m) Will it change/increase efficiency and cost effectiveness?

Additional information – an explanatory sentence or paragraph to be provided below to support each box which has been ticked.

Please return completed form to Democratic Services Department.

**OPEN SPACES DELIVERY AND MANAGEMENT TASK & FINISH GROUP:
TERMS OF REFERENCE**

Name of Group	<i>Task & Finish Group Open Space Delivery & Management in New Housing Developments</i>
Decision making body to whom it will report	<i>Overview & Scrutiny Committee (2); with recommendations to Executive</i>
Terms of reference	<p><i>To:</i></p> <p><i>(a) review the report of 13/05/2021, Open Space Delivery & Management in New Housing Developments and</i></p> <p><i>(b) gather information regarding related issues from Councillors and local Councils with which to make recommendations as to changes to existing policies and practices</i></p>
Time limit for work and to whom report should be submitted	<i>T&FG to report with final recommendations to the Meeting of the Overview & Scrutiny Committee (2) Spring 2022.</i>
Group Membership	<i>Members, from each political group to be appointed by Group Leaders at the ratio of 3:2:1 (six members recommended).</i>
Group chair	<i>The chair to be selected by the T&F group when the T&FG is first set up.</i>
Meeting dates	<i>(TBC)</i>
Resources	<p><i>A single officer contact (TBC) is appointed for all advice to the T&FG for consistency and to assist the T&FG generally.</i></p> <p><i>The T&FG to be responsible for producing the final report for O&S consideration</i></p>
Lead Officer(s)	<i>Ros Eastman (open space delivery is ultimately underpinned by DM decisions) calling on others as required</i>
Consultees / interested parties to be invited to participate	<i>Teignbridge Planning Authority Area Town and Parish Councillors / Councils with experience of related issues.</i>
SLT/CMT Officer comments if any	<i>In preparing the Report for Executive, Officers considered their knowledge and experience of working with developers and local communities to deliver new developments including those with open space, and the variety of possible delivery models. The three recommendations were considered to be deliverable and achievable whilst being in the scope of activities, operations and budgets available to Teignbridge – taking into account how we work now compared with how we worked when permission was granted for some of our major sites 10+ years ago.</i>

There are concerns regarding officer capacity to support the working group but the extent of necessary support will become clearer once the group has been established and the information to be gathered and reviewed is known.

The recommendations of the Report that was considered by Executive are in the process of being implemented.

In addition to support from Ros Eastman as Lead Officer, input may be needed from Democratic services and/ or the Communications teams to ensure questions asked of third parties (T&PCs) will elicit the responses required and ensure the terms of reference of the Group are understood.

Input will also be needed from Green Spaces Team and Delivery team with recent experience of commissioning managed open spaces.

Officers will need to balance competing priorities in order to support the working group and provide facts / context for any empirical views received, which will likely have implications for the delivery of other work in the meantime

We may also need to call on the Local Plans team, legal support and other DM officers for input.

**Teignbridge District Council
Overview & Scrutiny Committee
O&S1 13 September 2021
O&S2 12 October 2021
Part i**

Quarter 1 2021-22 Council Strategy Performance

Purpose of Report

To update members on the delivery of the Council Strategy 2020-2030, providing the detailed performance information used to track its delivery. Members are asked to review the performance information and areas where performance is not on track.

Recommendation(s)

The Committee RESOLVES to:

Review the report and the actions being taken to rectify performance issues detailed in Appendix A.

Financial Implications

A summary of the financial information supporting the delivery of the council strategy has been provided as part of this report.

Finance Systems Manager
Email: steve.wotton@teignbridge.gov.uk

Legal Implications

A summary of the legal requirements are contained in the detail of this report.

Monitoring Officer
Email: Karen.trickey@teignbridge.gov.uk

Risk Assessment

Failure to deliver the council strategy or parts of it will be identifiable in both the performance and risks reports, enabling both senior management and members to take action where necessary.

Chief Finance Officer
Email: martin.flitcroft@teignbridge.gov.uk

Environmental/ Climate Change Implications

The council strategy contains a dedicated programme entitled Action on Climate alongside other projects in the strategy that also impact on climate and the

environment. Detailed information about this programme and actions being taken are contained within this performance report.

Climate Change Officer

Email: william.elliott@teignbridge.gov.uk

Report Author

Data and Performance Analyst

Email: jack.williams@teignbridge.gov.uk

Executive Member

Strategic Direction - Cllr Alan Connett

Appendices/Background Papers

1. Introduction/Background

This performance report looks at the Council Strategy 2020-2030 and covers the period from 1st April to 30th June. If you have any queries please ask them in advance of the meeting.

1.1 T10 Finance – for updating at SLT

[Executive report 11 February](#) identified a budget gap in the current year funded by savings and government grants. Gaps are identified in future years of £1.2 million for 2022/23 and £2.6 million for 2023/24 and heavy use of earmarked reserves in 2021/22 to balance the revenue account and maintain general reserves at £2 million. Further representations to Government on funding and continued efforts to generate savings/extra income will need to be made.

1.2 T10 Programmes

7 are on track. The following programmes continue to be reported with a caution status:

- A roof over our heads
- Going to town
- Out and about and active

1.3 T10 Performance Indicators

A total of 42 PIs are included in the Q1 report.

- 9 PIs are either ahead or well ahead of target
- 9 PIs are on target
- 10 PIs are underperforming

There are a total of 14 monitoring indicators tracking background data trends that do not have targets.

T10 Performance Indicators by Status

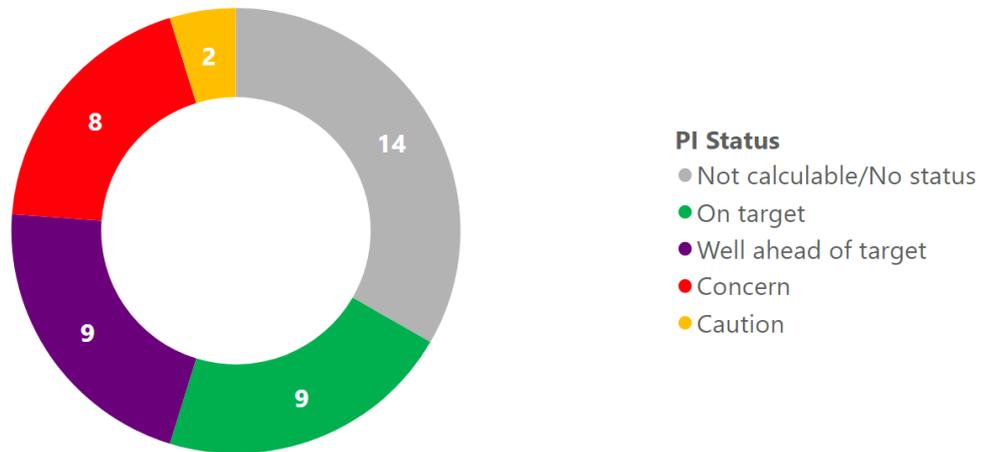


Figure 1 – Performance Indicators by Status

1.4 T10 Projects

A total of 47 projects are included in the report.

- 43 are on track
- 3 are reported with a caution status
- 1 is completed

T10 Projects by Status

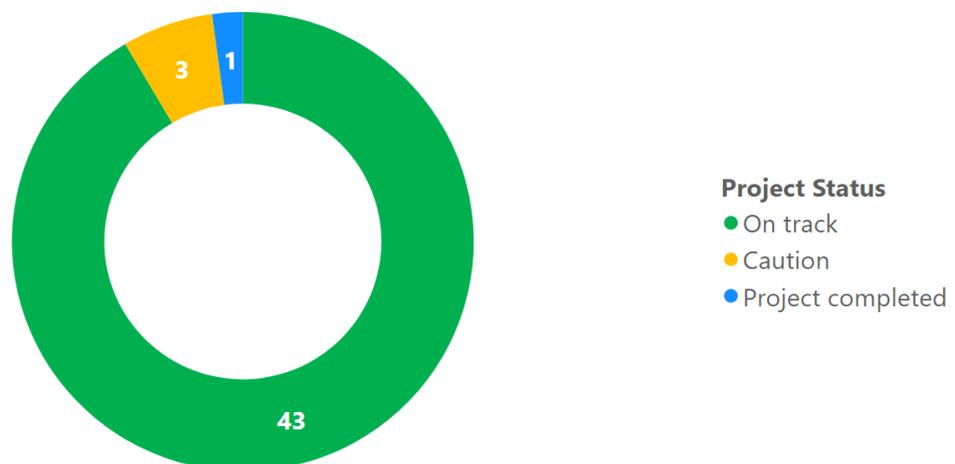


Figure 2 – Projects by Status

Details of the programmes, projects and performance indicators with a concern or caution status together with an explanation of their performance and improvement plan can be found in **Appendix 1**

2. Implications, Risk Management and Climate Change Impact

2.1 Legal

Although there are no direct legal implication regarding this report, it will be appreciated that the Committee has constitutional responsibility to review and scrutinise the performance of the Council in relation to policy objectives and performance targets to which this report refers.

2.2 Risks

The Council Strategy has a comprehensive set of risks associated to its delivery. Each risk has a set of mitigating actions which are reviewed and updated by the officers directly responsible.

These risks are monitored and discussed as part of the strategic and corporate risk reports that are presented regularly to the Strategic Leadership Team and Audit Scrutiny Committee. Any areas of poor performance or unacceptable risk are identified in the reports.

2.3 Environmental/Climate Change Impact

The council strategy contains a dedicated programme entitled Action on Climate. This programme looks at the actions the authority can achieve to reduce carbon emissions and to increase the district's resilience to the changing climate.

The authority continues to support the Devon Climate Emergency, which is seeking to achieve net-zero carbon emissions across Devon at the earliest credible date.

ALTERNATIVE OPTIONS

None

CONCLUSION

The Council Strategy performance report provides Members with an overview of performance for the Teignbridge Ten Programmes including details of any areas of poor performance.

The Council Strategy runs from April 2020 to 2030.

04 Going to Town

Lead Contact: Neil Blaney, Cllr Nina Jeffries

Programme Status:

Caution

Summary Statement

This review is written just as the legal lockdown measures have been ended. The impact of the lockdown restrictions on town centres will not be fully understood for some time and we await to see the level of consumer confidence in returning to town centres over the summer months. On this basis the project status is 'caution', but many individual projects are progressing well.

The Government created the 'Welcome Back Fund', using money from the European Regional Development Fund, to support the safe return to high streets and help 'build back better' from the pandemic.

The Government has approved the Council's Grant Action Plan, which sets out the projects and activities that will be funded for the towns in Teignbridge. All Town Councils and Dartmoor National Park were approached to help develop the Grant Action Plan. However, not all Towns could submit proposals as they did not have schemes that fitted the scope of the funding.

The Welcome Back Fund is a funding allocation, rather than a grant, which allows the Council to access £340k worth of funding. Only projects that comply with the funding requirements are eligible. A workshop has been held with Stakeholders and more recently Town Clerks to discuss priorities and establish how best to deliver them. The funding must be spent by 31 March 2022.

The fund will be an essential way in which the Council will be able to monitor town centre activity levels through the introduction of footfall counters, support town centre management and run digital campaigns to encourage people back to town centres.

Designing and delivering small and large scale schemes:

Positive progress is being made on a number of town centre projects. Planning consent has been granted for Travelodge in Newton Abbot town centre, the procurement exercise to find a developer partner for Bradley Lane is nearing completion and the Council has agreed to accept the £9.1m funding for the Future High Street Fund.

However, two projects have stopped, with Premier Inn withdrawing from Teignmouth and significant additional costs making the proposed flats at Sherborne House unviable. Alternative plans for those sites are being investigated.

<p>Running and improving Newton Abbot Markets: The plans for the Market Quarter being progressed following the award of Future High Street Fund money. The lockdown measures have had a significant impact on the Markets. Vacancy is currently 40% and footfall is -52% down on year to date pre-Covid levels.</p>
<p>Town centre health checks: As part of the Welcome Back Fund new measures will be introduced to help measure town centre footfall. Regular liaison with the local chambers of commerce or equivalent will also take place to monitor vacancy and business experience.</p>
<p>Working with and supporting continued town centre management: As town centres reopened the Economic Development team have worked closely with the Environmental Health team and representatives from the towns to look at how to reopen safely. The Welcome Back Fund Action Plan will be delivered in partnership with the towns and support activity.</p>
<p>Using our powers to bring about improvements and support business growth: The Environmental Health team has provided significant support to businesses looking to reopen, and helping consumer confidence in dealing with reported breaches. The Council has administered the Government's business grants, both for those who pay Business Rates and those who don't but were eligible for Discretionary grants.</p>
<p>Improving accessibility and encouraging more town centre living: The Council continues to support proposals for town centre living. The Future High Street Fund bid includes significant improvements into Newton Abbot town centre, which will encourage more sustainable travel into the town. This is further supported by a national relaxation of planning rules relating to change of use requirements and permitted development rights through the Planning Reforms which enable greater ease to change the property use, or for derelict or empty properties to be turned into homes.</p>
<p>Supporting evening cultural and leisure opportunities: The Future High Street Fund projects will bring forward a wide range of evening activities that will complement the town centre. The Welcome Back Fund will be used to promote visitors back to the town and can be used to promote the evening economies of the towns.</p>

05 Great places to live and work

Lead contact: Rosalyn Eastman, Cllr Gary Taylor

Programme Status: On track

Project Status	Code	Title	Executive member	Last Review Date	Progress Review	Project Responsible Officer
Caution	CSGP 5.1	Establish travel planning protocols with partners to max impacts on modal shift in new developments	Planning	03/08/2021	Further engagement with DCC is needed to ensure protocols work for all parties. The project will be extended by 6 months to allow this to take place and to integrate this activity with other strands of Council activity including in relation to Green Infrastructure and wider Active travel improvements.	Rosalyn Eastman

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06 Investing in prosperity

Lead contact: Stephen Forsey, Cllr Nina Jeffries

Programme Status: On track

07 Moving up a gear

Lead contact: Fergus Pate, Cllr Gary Taylor

Programme Status: On track

08 Out and about and active

Lead contact: James Teed, Cllr Andrew MacGregor

Programme Status:

Caution

Summary Statement

The programme status remains as a caution, as the limited return of activities was impacted by the Covid related operating restrictions.

PIs on still on hold due to Covid 19 restrictions

- CSOAA 6.1 Number of young people (under 18) who participate in activities we organise.
- CSOAA 6.2 Number of older (over 60) people participating in events we organise
- CSOAA 6.3 Number of people 30-60 participating in activities we organise

Participation data will available when all such Covid restrictions are lifted. Participation will be lower but and will take time to rebuild but when participation data is available, we will remodel our indicators.

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10 Vital, Viable Council

Lead contact: Amanda Pujol, Cllr Alan Connett, Cllr Richard Keeling

Programme Status:

On track

Appendix A2 - O&S2 – Q1 2020-21 Teignbridge Ten Programmes Exception report April – June 2021

PI Code	Title	Executive Member	+/-	Current Target	Q1 Act	Q2 Act	Q3 Act	Q4 Act	PI Verifying Manager	Officer Notes
CSWE 3.2	% of telephone enquiries dealt with at first point of contact	Corporate Resources	+	85% (3/12)	80%				Tracey Hooper	'First point of contact' performance has remained fairly constant across Q1 but, due to ongoing covid-related demands, we have not been able to deliver the performance improvements required to meet the higher target set for 2021. We expect this to improve as we emerge from the Covid crisis and are able to resume the training and development programme for our Customer Support Advisers.

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